

Bates Golf Design
569 Greenway Dr.
North Palm Beach
Florida 33408

WEST PALM BEACH FL 33411

13 OCT 2017 PM 11 L



MICHAEL LUKIS
VHR ROOF TILE MANUFACTURING
1065 BOHM DR
LITTLE CAUTE, WI
54140



OCTOBER 2, 2017

DEAR MICHAEL,

THANK YOU for your letter regarding the concrete tiles we purchased from VHR in 2006(?). Our roof installer stated that your tiles were the best he had ever installed! We have been thru several big winds and two hurricanes since and not one tile was damaged.

It's always refreshing finding a product and people who care about their workmanship and customers

Sincerely
Jill Bates